## **New COS Users**

# **Step 1: Create a COS Account**

- 1. Go to the COS login page by clicking "Search & Apply" in the above toolbar.
- 2. From the COS login page, click the 'click here to create a new account' link (gray box in the upper right-hand corner of the page). You will be presented COS Terms of Agreement. You must agree to the terms of agreement to create an account.
- 3. Complete your contact information.
  - 1. Use your email address as your username. (Each applicant must use their own, unique email address to create their own COS account. When applicants share one single COS account by using the same email as their username, it will result in delays or prevention of eligibility for state employment.)
  - 2. Don't have an email account? Create one using one of the many free providers such as Outlook and Yahoo.
- 4. Click the 'Create' button to be directed to the Welcome page.

**Critically Important:** Make a note of your username (email address) and password, security questions/answers and keep this information for reference. The Personnel Cabinet will communicate information pertaining to your COS account and job submissions via the contact email address you provide.

# **Step 2: Complete Your Application**

- 1. Click the 'Edit your profile' link.
- 2. Complete at least the required fields (marked with asterisks) on the 'Contact Information' tab and click 'Save.'
- 3. Click the 'Application' tab. (It is the gray tab located above your first name and to the right of your 'contact information' tab after logging on.)
- 4. Complete the required fields first which are marked with a red asterisk and click the 'Save' button. (You will not be able to save your application until you have entered your information into the required fields.)
- 5. Complete the remaining fields on the application and be as detailed as possible.
  - 1. Click the 'Save' button at least every 30 minutes to keep your session from timing out.
  - 2. Your application information may be entered in multiple sessions—just be sure to have it completed before you submit to any job vacancies.

## Step 3: Search

If you do not create an account before you apply to a position, it will result in your not being able to save your information in your application as you enter it, which may cause your information to be lost.

# **Search Tips**

- If you set search criteria that do not yield results, try broadening your search by selecting the 'All' values.
- Remember to clear your search results each time before beginning a new search.
- Please note that you must complete the submission process and apply for a specific job by 11:59 p.m. on the posted closing date.
- If you want to narrow your search, you can choose from 10 different options; for example, you can select 'counties' to view vacancies by county, salary range if you would like to view vacant jobs within a certain pay grade and by specific job title if you want to know if a particular job title is vacant.
- Click the 'Search' button at the bottom of the "Search openings" page without choosing any search criteria to view all open jobs.
- Use the Search Agent Manager feature within your account to be notified of job postings via automated email messages. <u>Read more</u>.

# Step 4: Apply

- 1. On the Search Results page, click on the 'auto req ID' to access details of a specific job posting. On the job positing to which you want to apply, click the 'Apply to Job' button on the top or bottom of the job posting.
- 2. If you are not already logged in to your account, log in by entering your e-mail address and password to access your profile and job-seeker tools.
- 3. From the 'submit resumé/CV' page, review and make any necessary changes then click 'continue.' (The use of a resumé is optional.)
- 4. Review your contact information and make any needed updates.
- 5. Review the legal disclaimer and click 'continue.' Your submission of the application is the equivalent of your written signature for legal purposes.
- 6. From the 'Application' page, review and make any necessary updates.
- 7. If you see Preferred Skills Questions (PSQ) located at the bottom of your application (selected by the hiring agency), answer any questions that appear and then click 'submit.'
- 8. If you would like to print a copy of your application:
  - 1. Click 'Application Print PDF' to be e-mailed a PDF version of your application copy.
  - 2. Click 'Close' to acknowledge application to be e-mailed to e-mail address if selected to Print Application as PDF.
  - 3. Click 'Continue' and this will return you to the Welcome Screen.
  - 4. Click 'Logout' if finished.

Your submission to the job vacancy has now been entered, and you should receive an on-screen confirmation. You will receive a system-generated confirmation email notifying you of your successful submission to the job. Keep this e-mail including your 'candidate reference number' for future reference.